

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



May 12, 2022

Jeffrey T. Linam  
Vice President of Rates & Regulatory  
California-American Water Company  
4701 Beloit Drive  
Sacramento, CA 95838-2434

Dear Mr. Linam,

The Water Division of the California Public Utilities Commission has approved California-American Water Company's Advice Letter No. 1367, filed on April 11, 2022, regarding the AMI Opt-Out Tariff for all Service Areas.

Enclosed are copies of the following revised tariff sheets, effective April 11, 2022, for the utility's files:

<b>P.U.C.</b>	
<b>Sheet No.</b>	<b>Title of Sheet</b>
10449-W	Schedule No. Ca-Out, Residential Metered Service - CAW Opt-Out Tariff, Sheet 1
10450-W	Schedule No. Ca-Out, Residential Metered Service - CAW Opt-Out Tariff, Sheet 2
10451-W	Table of Contents, Sheet 2
10452-W	Table of Contents, Sheet 1

Please contact Bradley Leong at [BL4@cpuc.ca.gov](mailto:BL4@cpuc.ca.gov) or 415-703-2307, if you have any questions.

Thank you.

Enclosures





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April 11, 2022

ADVICE LETTER NO. 1367

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company (U210W) (California American Water) submits this advice letter applicable to all water customers.

**Purpose:**

This advice letter is to comply with Decision (D.) 21-11-018 which states:

Cal-Am shall file a Tier 1 Advice Letter making Schedule CA-OUT effective for customers seeking to opt-out of AMR/AMI 90 prior to the date it anticipates using AMI meters for Billing, so that customers that choose not to enroll in AMI can begin paying the \$13.00 monthly fee to cover meter-reader related labor costs.<sup>1</sup>

**Background:**

D.21-11-018 adopted three settlement agreements resolving disputed issues in California American Water's general rate case Application 19-07-004. Partial Settlement 1, as it is called in D.21-11-018, reached an agreement on California American Water's proposal to implement an opt-out tariff regarding AMI/AMR meters. Specifically, it was agreed that California American Water will:

- a. Offer customers the option to opt-out of the AMI before any new AMI meters are installed. Customers that opt-out will be charged a \$13.00 monthly charge once AMI billing is fully implemented but will not face the \$70.00 initial fee that is provided on Schedule CA
- b. File a Tier 1 Advice Letter to make Schedule CA-OUT effective no more than 90 days prior to the start of billing utilizing AMI meters.
- c. Treat revenues generated through the monthly charges provided in Schedule CA-OUT as Other Revenue. However, because revenues received through the opt-out tariff will be minimal in this GRC cycle, they cannot be accurately forecasted for inclusion in the authorized revenue requirement.

California American Water intends to implement AMI in its Hillview system in the next 90 days. California American Water customer meters in the Hillview systems are read manually each month by staff. New meters with AMI endpoints will be installed on all services in the area replacing meters that have reached the end of useful service. This will provide greater billing

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<sup>1</sup> D.21-11-018, p.163.

accuracy for our customers and the staff hours currently used for meter reading can be repurposed for other maintenance work in the systems.

California American Water will provide notices to applicable customers prior to installing AMI. Attached is a sample notice regarding the AMI installation and explaining the opt-out provision.

Although California American Water is requesting to make Schedule CA-OUT effective for all customers, it will provide customers with notice of AMI implementation and the ability to opt-out before AMI meters are installed to provide customers that wish to opt-out with an opportunity to avoid the \$70 initial fee provided for in Schedule CA-OUT.

**Request:**

California American Water requests to make Schedule CA-OUT effective.

**Tier Designation:**

This advice letter is submitted pursuant to General Order No. 96-B and D.21-11-018 and is designated as a Tier 1 filing.

**Effective Date:**

California American Water requests an effective date of April 11, 2022.

**Service List:**

Service Lists – In accordance with General Rules 4.3 and 7.2, and Water Industry Rule 4.1, of General Order (GO) 96-B, California American Water served copies of AL 1366 to adjacent utilities and other parties requesting such notification, on April 11, 2022. Please note that, consistent with the Commission's guidelines for service during the COVID-19 pandemic, this advice letter is only being distributed electronically.

**RESPONSE OR PROTEST<sup>2</sup>**

Anyone may submit a response or protest for this AL. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds<sup>3</sup> are:

- (1) The utility did not properly serve or give notice of the AL;
- (2) The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the AL contain material error or omissions;
- (4) The relief requested in the AL is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or

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<sup>2</sup> G.O. 96-B, General Rule 7.4.1

<sup>3</sup> G.O. 96-B, General Rule 7.4.2

(6) The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

DWA must receive a response or protest via email (or postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

The addresses for submitting a response or protest are:

**Email Address:**

[Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**Mailing Address:**

CA Public Utilities Commission  
Division of Water and Audits  
505 Van Ness Avenue  
San Francisco, CA 94102

On the same day the response or protest is submitted to DWA, the respondent or protestant shall send a copy of the protest to California American Water at:

**Email Address:**

[kamilah.jones@amwater.com](mailto:kamilah.jones@amwater.com)

[sarah.leeper@amwater.com](mailto:sarah.leeper@amwater.com)

[jonathan.morse@amwater.com](mailto:jonathan.morse@amwater.com)

**Mailing Address:**

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Sacramento, CA 95838

555 Montgomery Street, Suite 816  
San Francisco, CA 94111

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Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

**REPLIES**<sup>4</sup>

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

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<sup>4</sup> G.O. 96-B, General Rule 7.4.3



Cal P.U.C. Sheet No.	Title of Sheet	
10449-W	Schedule No. CA-OUT California American Water RESIDENTIAL METERED SERVICE - CAW OPT-OUT TARIFF Sheet 1	
10450-W	Schedule No. CA-OUT California American Water RESIDENTIAL METERED SERVICE - CAW OPT-OUT TARIFF Sheet 2	
10451-W	TABLE OF CONTENTS Sheet 2	10444-W
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Schedule No. CA-OUT

Sheet 2

California American Water

RESIDENTIAL METERED SERVICE - CAW OPT-OUT TARIFF

**SPECIAL CONDITIONS (Continued):**

(N)

- 4. Opt-Out Provisions:
  - a. Opt-Out Election: A customer must affirmatively elect to opt-out of receiving an automated water meter by calling CAW to obtain service under this Schedule. Customers shall default to automated water meter-based service absent such an election.
  - b. Opt-In Election: At any time, Opt-out customers may opt back into receiving water service with CAW's current automated water meter.
  - c. Any non-residential entities (commercial, industrial, governmental, condominiums and other multi-unit dwellings) are not allowed to exercise the opt-out option on behalf of individual residents.
  - d. Tenants who would like to opt-out must provide a signed statement from the property owner of the premise granting permission to opt-out.
  - e. Customer Move: If the customer moves to a new location and elects to enroll in the Opt-Out Program for the new residence, the customer will need to pay the initial setup and monthly charges for that residence.

(N)

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1367	J. T. LINAM	Date Filed <u>4-11-2022</u>
Decision	DIRECTOR - Rates & Regulatory	Effective <u>4-11-2022</u>
		Resolution _____

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Sacramento- Dunnigan	8163-W
Sacramento- Geyserville	8321-W
Sacramento - Meadowbrook	8512-W
San Diego County	6601-W, 6602-W
Ventura County	6603-W, 6604-W
<b><u>RATE SCHEDULES:</u></b>	
All Districts – Customer Assistance Program	
CA-CAP	California American Water - Customer Assistance Program
CA-4	California American Water Private Fire Protection Service
CA-4H	Private Fire Hydrant Service
Schedule No. CA- Temp	CAW Construction and Temporary Service Tariff
Schedule No. CA-Out	Residential Metered Service – CAW Opt-Out Tariff
<b>East Pasadena Service Area</b>	
EP-1	General Metered Service

(N)

(Continued)

(TO BE INSERTED BY UTILITY) Advice      1367 Decision	ISSUED BY J. T. LINAM DIRECTOR - Rates & Regulatory	(TO BE INSERTED BY C.P.U.C.) Date Filed <u>4-11-2022</u> Effective <u>4-11-2022</u> Resolution
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<b><u>SERVICE AREA MAP:</u></b>		
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East Pasadena Service Area	10102-W	
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(Continued)

<u>(TO BE INSERTED BY UTILITY)</u>	<u>ISSUED BY</u>	<u>(TO BE INSERTED BY C.P.U.C.)</u>
Advice      1367	J. T. LINAM	Date Filed <u>4-11-2022</u>
Decision	DIRECTOR - Rates & Regulatory	Effective <u>4-11-2022</u>
		Resolution      _____

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**COMPANY ADVICE LETTER 1367**

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